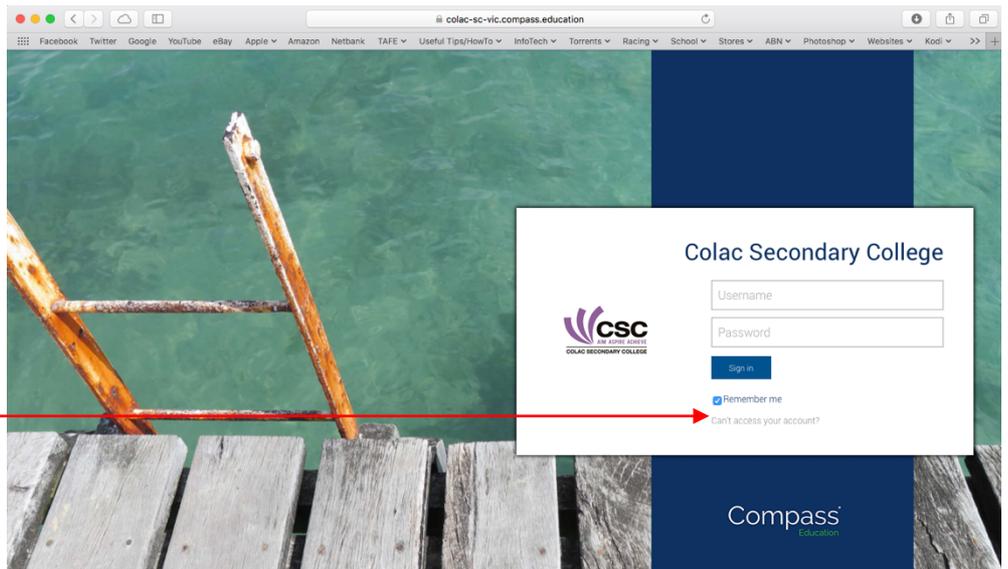


Forgotten Password

Step 1

Select the **Can't access your account?** option from the login page.



Step 2

Enter your unique Compass username - e.g. ABC0012

Step 3

Enter either your email address or mobile phone number and click continue

Step 4

Answering either of these correctly and you will be given an unique code allowing you to reset your password to something new.

Compass Login Help

What is your Compass username (if you know it)?

[I don't know my username](#)

We take privacy and user security seriously. Suspicious password recovery attempts will be investigated and unauthorised access may result in administrative penalties, civil and/or criminal charges. JDLF International Pty Ltd are unable to assist with password enquiries by telephone. Please note: this recovery wizard records additional personal information, which may include, but is not limited to, your internet service provider, internet address and cookie information, for security and privacy reasons.

Compass Login Help

What is your email address?

If your email address is recorded against your account in Compass, we can send you a confirmation code that you can type in on the next page, to obtain access to Compass.

What is your mobile phone number?

If your mobile phone number is recorded against your account in Compass, we can send you a confirmation code that you can type in on the next page, to obtain access to Compass.

[I don't know my mobile phone number or my email address](#)

We take privacy and user security seriously. Suspicious password recovery attempts will be investigated and unauthorised access may result in administrative penalties, civil and/or criminal charges. JDLF International Pty Ltd are unable to assist with password enquiries by telephone. Please note: this recovery wizard records additional personal information, which may include, but is not limited to, your internet service provider, internet address and cookie information, for security and privacy reasons.

If you continue to have problems logging in please contact the College on 5231 9800.